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Substitute	e for form 1449A/PTO			Complete if Known			
				Application Number	10/809,435		
	INFORMATION DISC	CLOS	SURE	Filing Date	3/26/2004		
i ;	STATEMENT BY AF	PLIC	CANT	First Named Inventor	Y. MASUOKA		
				Art Unit	2127		
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Sheet	1	of	2	Attorney Docket Number	500.43703X00		

			U.S. PATENT D	OCUMENTS	
Examiner Initials'	Cite No.1	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
/C.A./		US- 2003/0028642	02-06-2003	Agarwal et al.	
/C.A./		US- 6,779,016	08-17-2004	Aziz et al.	
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FOREIGN PATENT DOCUMENTS								
Examiner Initials'	Cite No.1	Foreign Patent Document Country Code ³ -Number ⁴ -Kind Code ⁵ (# known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Τ ⁶		
/C.A./		JP 05-088917	04-09-1993	Kobe Nippon Dekin Software KK				
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Examiner	/Caroline Arcos/	Date	10/06/2007
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Substitute for form	n 1449/PTO			Сотр	olete if Known
				Application Number	10/809,435
INFO	RMATION	N DISC	LOSURE	Filing Date	3/26/2004
STAT	TEMENT I	BY AP	PLICANT	First Named Inventor	Y. MASUOKA
				Group Art Unit	2127
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Sheet	2	of	2	Attorney Docket Number	500.43703X00

		NON PATENT LITERATURE DOCUMENTS Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the	1
Examiner Initials*	Cite No. ¹	them (book was notice to much contain a managina antaka ata) data mana(a) yakuma tanya ayeshar(a)	T²
/C.A./		publisher, city and/or country where published. Aiming to improve quality in outsourcing services through introduction, IBM Customers Reference 2, Provision No. 33, page 34, Table 1, Spring 2002	
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Signature	/Caroline Arcos/	Considered	12/00/2007

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Substitute	e for form 1449A/PTO			Complete if Known			
				Application Number	Not Yet Assigned		
	INFORMATION DISCL	.osi	JRE	Filing Date	March 26, 2004		
	STATEMENT BY APP	LIC	ANT	First Named Inventor	Y. MASUOKA		
				Art Unit			
	(use as many sheets as ne	cessai	γ)	Examiner Name			
Sheet	1	of	1	Attorney Docket Number	500.43703X00		

				U.S. PATENT	DOCUMENTS	
Examiner	Cite	Document Nur	nber			Pages, Columns, Lines, Where
Initials'	No.1	Number-Kind Code ³ (if	known)	Publication DateMM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Relevant Passages or Relevant Figures Appear
/C.A.		US- 6,504,621	B1	01/07/2003	D. L. Salgado	
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Examiner Initials'	Cite	Foreign Patent Document	Publication Date	Name of Patentee or	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear									
	No. ¹	Country Code ³ -Number ⁴ -Kind Code ⁶ (if known)	MM-DD-YYYY	Applicant of Cited Document		T ⁶								
			 			 								

Examiner	/Carolina Arcos/	Date	40/00/0007
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